



Electronic Loss Consulting
with 50 Plus Years Experience



- Large Loss Project Management
- Electronic Equipment Restoration
- Replacement Verification - LKQ & Pricing
- Causation Analysis
- Lightning vs. Utility Damage Verification
- QCP Program (Quick Claims Processing)
- Equipment Repair/Replacement Analysis
- Equipment Salvage
- Expert Witness & Litigation Support
- Disaster / Catastrophe Services

Experts in All Types of Losses & Equipment

Power Surge, Lightning, Fire, Smoke, Water, Theft, Virus Claims...

Telecommunications, Medical, Manufacturing, Computers, Software/Data...

1.877.TechLoss • 1.877.832.4567 • Fax: 847.541.2325

www.TechLoss.com

Expect More. Your Own Personal ElectronicLoss Specialist™



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Restoration Solutions

***When Electronic Restoration is an option,
TechLoss C&R gives you choices.***

Need total project management, repairs, or just restoration?

You have a choice of three customized restoration options that fit your needs!

Standard Technical Restoration Services:

- Travel to loss location to determine if the equipment is restorable and provide estimate for the decontamination process.
- While on-site, create inventory of all equipment being removed.
- Photograph any physical damages that are present and note these on our inventory sheet prior to leaving the premises.
- Compare equipment being loaded to the inventory to ensure all items are received.
- Provide a written proposal for costs of restoration and provide timeline on when project is expected to be complete.
- Immediate start of the decontamination process once approval is received and documents are signed.
- Power-on test of each piece of equipment prior to items being returned.
- Documentation of any items found to be damaged as a result of the loss in order to inform you of this and discuss the desired route to proceed.
- Quality check by supervisor and manager before the items are packaged for delivery.
- Packaging of most items with anti-static materials to prevent damage on equipment both physically and electronically.
- Redundant inventory of the equipment following decontamination in order to ensure that all items are returned.
- Delivery of the equipment upon completion of the restoration process.
- Delivery to a temporary location if the loss location is still under construction for whatever circumstance.
- Storage of the equipment in a temperature controlled environment for up to 30 days after the restoration process is complete.
- Additional storage may be arranged at an added cost to be mutually determined.

Additional Technical Restoration Services:

- Disposal of items not restored or non functional at client's request.
- Like-kind and quality replacement costs on all non-repairable items.
- De-installation and installation of all equipment at client's request.
- Repair of non-functioning items that are repairable, by authorized service center, at client's request.
- Re-certification or calibration of items at client's request.
- Testing of all restored items for full functionality by TechLoss or an authorized service center.
- A summary report addressing all items cleaned and items that cannot be repaired, with like-kind-and-quality replacement cost recommendations for the non-repairable items.
- All above services will be performed on a time and material basis.

Billing Methods:

1. **Billing Method 1:** Project will be billed as a project proposal and all expenses will be included. Typically used on large commercial scale projects.
2. **Billing Method 2:** Work is billed hourly. Additional charges will be applied for chemicals, equipment, and supplies. Any expenses will be paid by TechLoss with a 15% mark-up.
3. **Billing Method 3:** Items will be charged at a flat rate per piece. Pick-up and delivery of items is not included and will be invoiced separately. Price sheet available upon request. Prices are subject to change if item is not a standard residential item. Typically used on smaller residential projects.

Included With All Restoration Projects:

- Option to have a free estimate, prior to removal of equipment.
- A more detailed, written quote prior to restoration of equipment.
- Handling of all logistics related to pickup and delivery of equipment being restored.



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Salvage Solutions

***The claim is done, the file is closed...
Now what will you do with the equipment?***

Don't lose out on potential savings!

Let TechLoss C&R maximize your Recovery Dollars on Electronics

Electronic Equipment Salvage

- Project management
- Coordination for repair/restoration of equipment to maximize recovery
- Off-site work
- Coordination of shipping
- Documentation
- In-house testing & repair capabilities
- Resource for latest technologies and trends in the resale marketplace
- Extensive portfolio of contacts in all types of industries
- Resource for latest technologies and trends in the resale marketplace



Experts in Salvage of All Types of High-Tech Equipment

- Telecommunications, Computers, Networking
- Medical, Manufacturing, Industrial, Audio/Visual



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Consulting Solutions

***The loss has occurred, the clock is ticking...
Now what about the electronic portion of the claim?***

Let TechLoss C&R help verify the damages and make sure the proper steps are being taken to return all loss related electronic equipment to a pre-loss condition.

ElectronicLoss™ Consulting

- Nationwide On-site Inspections
- Lightning/Power Surge Verification
- In-House Electronic Testing
- Causation
- Telephone Consultation
- Repair/Replacement/Restoration Coordination
- Expert Witness Testimony
- Data/Virus Removal
- Subrogation Analysis
- Invoice Analysis
- Warranty/Maintenance Agreement Reinstatement



Experts in Consulting for All Types of High-Tech Equipment

- Telecommunications, Computers, Networking
- Medical, X-ray, Laser
- Manufacturing, Industrial Automation
- Home Automation, Audio/Visual



TechLoss Consulting & Restoration, Inc.

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Project Initialization Form

CLIENT INFORMATION: *(independent adjusters please list carrier contact)*

INSURED INFORMATION:

Company: _____
Primary Contact: _____
Secondary Contact: _____
Address: _____
City/State: _____
Zip Code: _____
Telephone: _____
Fax Number: _____
E-Mail: _____

Company: _____
Primary Contact: _____
Secondary Contact: _____
Address: _____
City/State: _____
Zip Code: _____
Telephone: _____
Alt. Phone: _____
E-Mail: _____

LOSS INFORMATION:

Why did you choose TechLoss C&R? *(Please check & specify)*

Claim Number: _____
Date of Loss: _____
Estimated Claim Amount: _____

Preferred Vendor Conf./Seminar Referral
 Print Ad/Web Site Direct Mailer Other
Specify: _____

Loss Type: *(Please check all that apply)*

- Lightning Power Surge Fire Smoke Water Theft Vandalism Virus/Hacker
 Liability Natural Disaster Impact Other _____

Actions Required: *(Please check all that apply and indicate any special needs such as 35mm pictures or bound copies of reports)*

- ACV: Actual Cash Value Expert Witness On-Site Inspection Reparability
 Causation In-House Testing Project Management Restoration
 Coordinate Repairs Invoice Review RCV: Replacement Cash Value Salvage
 Damage Verification Lightning Verification Recertified Replacement Cost Subrogation
 Data Retrieval LKQ Verification Surge Type: Lightning vs. Utility _____

Predominate Equipment: *(Please check all that apply)*

- Alarm Computers HVAC Manufacturing Medical Office Phone System
 Point of Sale Residential Transmission Well Pump Other _____

Loss Description:

***** Please include any supporting documentation and/or invoices with this form *****

For Office Use: Date Received: ____/____/____ Time: ____:____ Engineer: _____ Job #: -_-_-_-_-_-_-_-